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APPLICANTS Timothy Alan Dietz, Austin, TX; Marques Benjamin Quiller, Pflugerville, TX; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/28/2004						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input type="checkbox"/> No Verified and Acknowledged <u>/BRANDI P PARKER/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY TX	SHEETS DRAWINGS 6	TOTAL CLAIMS 18	INDEPENDENT CLAIMS 3
ADDRESS IBM CORPORATION PO BOX 12195 DEPT YXSA, BLDG 002 RESEARCH TRIANGLE PARK, NC 27709 UNITED STATES						
TITLE System for tracking defects in released software products ancillary to customer service inquiries telephoned to customer service centers						
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